# Promising practices & key operational considerations for community-facility linkages in the scale up of lifelong ART for pregnant and breastfeeding women

Research commissioned by UNICEF through the OHTA Initiative Presented by Laurie Ackerman Gulaid, Consultant 10 December 2014 IATT Webinar Series

### Methods

- Literature review from 2011
- Country visits
  - Malawi (July)
  - DRC (October)
- Stakeholder consultation (on going)

### What is a community-facility linkage?

A formalised connection between a health facility and the communities it serves to support improved health outcomes.

### What defines a practice as promising?

Evidence of an association with improved service uptake, adherence and/or retention (PMTCT, ART, MNH), preferably from more than one setting.

# **Guiding principles**

- No "one size fits all"
- Alignment with national plans
- Human-rights based approach
- Greater involvement of PLHIV
- Accountability
- Integration of services

# Bottlenecks to PMTCT/lifelong ART

- Confidentiality, privacy and disclosure \*
- Cultural social and gender barriers, including stigma \*
- Distance and transport \*
- Food insecurity and poverty \*
- Human resources shortages \*
- Inadequate counselling and support \*
- Perceived poor quality of clinical care
- Poor tracking of mother-infant pairs \*
- Stock outs of drugs and supplies
- Personal readiness for lifelong ART \*
- Reduced adherence to ART after infant's 1st HIV test \*

# A conceptual framework

What do mother-infant pairs require to successfully enter and navigate the PMTCT continuum of care?

	DOMAINS	PROMISING PRACTICES		RESULT
1	FACILITATE ACCESS To reduce physical and financial barriers	<ul> <li>Community-based HCT</li> <li>Community ART Distribution</li> <li>Engage Existing Local Organisations</li> </ul>	SERVICES	INCREASED SERVICE UPTAKE, ADHERENCE AND RETENTION IN PMTCT
2	EMPOWER CLIENTS To reduce individual barriers to continuous use	<ul> <li>Individual Client Support</li> <li>Participatory Women's Groups</li> <li>Targeted Food Assistance</li> </ul>	-BASED	
3	PROVIDE LONGITUDINAL FOLLOW UP To reduce missed appointments and loss to follow-up	<ul> <li>Community Case Management</li> <li>mHealth for Client Communication</li> <li>Active Outreach to Return to Care</li> </ul>	LITY FACILITY	
4	IMPROVETHE CARE-SEEKING ENVIRONMENT To reduce harmful social norms, beliefs and practices	<ul><li>Male Partner Involvement</li><li>Community Leader Engagement</li></ul>	QUALI	

### **PROMISING PRACTICES**

### **Domain 1: Facilitate access**

### Community-based HCT

High acceptance rates (97% vs. 15%), feasibility and cost effective. Identifies HIV earlier and more discordant couples. Best for areas/groups with low testing rates.

### Community ART distribution

Various models ranging from patient driven (adherence clubs) to more health system driven. Achieving higher retention ( $\sim$ 97%) & cost savings.

### Local NGO engagement

Formidable in HIV response, but not well documented. Examples include CBO referrals in Malawi, Networks in Uganda. Map, build on and create synergy with existing.

# Domain 2: Empower clients

### Individual client support

By peers, CHWs, "buddies" improves retention and self-efficacy (e.g., dose response of CHW home visits on infant feeding in South Africa). Recommended for all clients.

### Participatory women's groups

Group membership alone has benefits, but these are facilitated purposeful groups that meet to identify and solve local problems. All seven trials reduced mortality.

### Targeted food assistance and support

Associated with improved compliance, but needs to be paired with longer term solutions to food insecurity.

# Domain 3: Longitudinal follow up

### Community case management

Assigning mother-infant pairs to community workers. The Community Register Project and Tingathe Program improved service uptake, especially for infant follow up.

### mHealth technology

Weekly SMS associated with improved adherence and viral suppression. Two-way SMS recommended for areas where women have individual phone access.

### Active outreach for missed appointments

Especially through home visits improved retention in meta-analyses. Recommended for all programmes and quickly (Malawi says within a week).

# Domain 4: Improve the care-seeking environment

### Positive male involvement in ANC/PMTCT

Well documented benefits across the continuum and communities can substantially improve male involvement (85% vs. 36% couples HCT in Kenya). However, programmes must be vigilant about unintended consequences.

### Community leader engagement

Meaningful and purposeful engagement throughout programme cycle. (e.g., using religious leaders' homes for service delivery in Northern Nigeria).

# Real life: combined approaches

### Zambia prevention, care & treatment partnership

#### **Interventions by domain:**

- *Access:* Outreach ANC and HCT in remote areas
- *Empower:* Adherence supporters, PMTCT motivators
- *Follow up:* Home visits for missed appointments
- *Care seeking environment:* Mobilized traditional & religious leaders; organized male peer support groups.

#### **Findings:**

- Significantly increased HCT acceptance (45% to 90%) and ARV adherence (29% to 97%).
- Ameliorated HW shortages and improved service quality.

# KEY OPERATIONAL CONSIDERATIONS

(Under development)

# Key operational considerations

### **PLANNING**

- Engage stakeholders (MOH + PS + LG)
- Assess the policy and legal environment
- Assess community-level human resources for health
- Catalogue current community activities
- Select practices to scale up
- Determine capacity and cost requirements
- Develop communication messages
- Review and revise protocols (e.g., referrals)
- Design the scale up strategy

# **Key operational considerations**

### IMPLEMENTATION

- Engage local stakeholders
- Conduct community mapping
- Formalize working arrangements
- Ensure adequate training and support for CHWs
- Promote quality communication

# **Key operational considerations**

### **MONITORING**

- Identify indicators
- Document community-facility linkages
- Establish feedback mechanisms at all levels
- Conduct implementation research (urban areas, key groups, etc)
- Build capacity for monitoring and evaluation

# Inputs and feedback welcome

# Please send by Tuesday, December 16<sup>th</sup>

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# Thank you so much